

24 May 2024

Notice to Legal Practitioners & Candidate Legal Practitioners:

Dear Legal Practitioners and Candidate Legal Practitioners,

The Legal Practice Council would like to remind you of its engagement with the Wellness Service Provider, Workforce HealthCare, with the aim and purpose of assisting legal practitioners and candidate legal practitioners with any personal or work-related concerns. By doing so, the Council wishes to ensure that legal practitioners and candidate legal practitioners are happy, healthy and productive.

The services are provided on the understanding that all of Workforce Healthcare's (WFHC) contact with any legal practitioner or candidate legal practitioner is kept confidential and consistent with the professional standards of the code of ethics and practice as set out by the Health Professions Council of South Africa and/or other related statutory and regulatory provisions. It is noted that details shall not be shared with the Council which could identify an individual user of the services.

The following are services to be provided to 1000 Legal Practitioners and Candidate Legal Practitioners per month free of charge for a duration of 1 year which commenced on the **1 September 2023**.

Description of Service	WFHC Responsibilities
Professional Telephonic Counselling	Unlimited telephonic counselling • 24/7/365 Access, toll-free line • Includes please call me, USSD and SMS Request
Face to Face Counselling Model of face-to-face sessions per legal practitioner or candidate legal practitioner per incident per year. Face to face counselling for a member.	<ul style="list-style-type: none">• 6 Face to Face Counselling sessions per person per incident per year close to his/her residence or place of work, this is with the option to extend to 8 sessions as necessary and upon approval by the WFHC Care Centre Manager.• The service is available for those whom short-term counselling is appropriate. Each session will last approximately one hour. All counselling is provided by fully qualified and registered professionals.

	<ul style="list-style-type: none"> • All those requiring face to face counselling will be contacted within 48 hours of referral and the first consultation will take place within one week of referral or as per the legal practitioner or candidate legal practitioner's availability. • Where short-term counselling is contra-indicated, e.g. personality disorders, clinical depression, eating disorders or psychotic disorders, WFHC will refer individuals to appropriate resources for long-term treatment. The cost for such interventions will fall outside the scope of the EWP and will be for the cost of the individual. This will be discussed with the individual prior to the actual referral. <p>Comprehensive case management of each case is conducted by the relevant WFHC counsellor under the supervision of the Care Centre Team Leaders and GM: Wellness.</p>
Telephonic Life Management Services	Legal Advice • Financial Advice • Family Care and Support • Health Advice
Telephonic HIV/AIDS and Chronic illness Management and counselling	Education and support
Professional Offsite Face to Face Counselling	Up to 6 sessions per employee per incident per year • Referral services to external resources where necessary. Closer to your work or home
Trauma Response	Limited to 3 Onsite Group Sessions per annum
Comprehensive Online Wellness Programme	Wellness website and wellness App as another contact point to access this service.

Please see attached to this notice an electronic wallet card detailing the wellness contact details.