



COMPLAINT OF MISCONDUCT

Schedule 5 (Rule 45.2)

A person wishing to complain against the conduct of a legal practitioner, a candidate legal practitioner or a juristic entity must initiate the process by completing and signing this document and lodging the original with the Council at the following address:

**& - H : @CCFZ56G5 79BHF 9, &F -9699? GHF 99HZ75D9 HCK B OR BY PREPAID POST
TO P O BOX 4528, CAPE TOWN, 8000 .**

In this document a reference to a "legal practitioner" is a reference to a legal practitioner, a candidate legal practitioner or a juristic entity, as the context requires.

***WE WILL ACKNOWLEDGE YOUR COMPLAINT AND GIVE YOU A REFERENCE NUMBER. PLEASE
QUOTE OUR REFERENCE NUMBER AT ALL TIMES**

Please complete the document in print or typing

**Please note that it is your duty to inform the Legal Practice Council of any change in your
address or particulars after this complaint has been lodged.**

| 1. | COMPLAINANT'S DETAILS | |
|------------------------------|------------------------------|--|
| Full name and surname | | |
| Identity number | | |
| Home address and code: | | |
| | | |
| Postal address and code: | | |
| | | |
| E-mail address: | | |
| Telephone number/s: | | |
| Your Employer: | | |
| Work Address: | | |
| | | |
| Employer's telephone number: | | |

| | | |
|-----------|---|-----------|
| 2. | LEGAL PRACTITIONER'S DETAILS | |
| | Full name and surname | |
| | Where is the legal practitioner practising? | |
| | If the legal practitioner is an attorney, the name of the firm of attorneys where the attorney is practising. | |
| | | |
| 3. | DETAILS OF YOUR COMPLAINT | |
| | On which date did you instruct the legal practitioner? | |
| | What was the nature of your instruction to the legal practitioner? ie what did you ask the legal practitioner to do for you? | |
| | When last did you hear from or consult with your legal practitioner? | |
| | Was there a written letter of engagement? If so, please provide a copy. | Annexure: |
| | | |
| 4. | NATURE OF YOUR COMPLAINT | |
| | Into which of the following categories does your complaint fall? | |
| | Failure to account for money | |
| | Failure to respond to communications | |
| | Failure to deal properly with your instructions | |
| | Fees and costs | |
| | Other | |
| | | |
| 5. | NATURE OF THE WORK | |
| | Third party/motor vehicle accident claim | |
| | Deceased estate | |
| | Property transaction | |
| | Divorce proceedings | |
| | Criminal proceedings | |

Please complete only if your complaint does not fall within any of the above categories

(Use a separate schedule if the space is insufficient)

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FURTHER DETAILS OF YOUR COMPLAINT

Did the legal practitioner send you you any letters after your instructions to him/her? (If you are in possession of such letters, please enclose only the letters relevant to your complaint.

Annexure/s:

Please state point by point why you are unhappy with the legal practitioner? In what way did he/she fail to do the work you expected to be done?

(Use a separate schedule if the space is insufficient)

Signed by the complainant at _____ on _____

COMPLAINANT